

WADE E. BURT

1396 Stone Creek Drive • Gallatin, TN 37066
(615) 498-6936 • WadeBurt@Hendersonville.net

Information Technology Manager

Information Technology Manager with more than 20 years' experience in delivering comprehensive technical leadership and systems within the healthcare industry. Specialties in diverse technology projects in the areas of technical project management, fundamental infrastructures, Healthcare IT solutions, C-Level relationships, and EMR implementations. Support, security, and technical leadership of information technology best practices. Optimistic problem-solver with success in aligning business and technical vision in order to initiate, implement, and improve innovative business technology solutions.

AREAS OF EXPERTISE

Strategic Technical Leadership • Key Stakeholder Relationships • Process Improvement • Project Management • EMR/EHR Implementation • Infrastructure Technology • Financial & Clinical Systems IT Industry Best Practices • Maximizing ROI • Customer Service • Team Building • Agile Methodology

PROFESSIONAL EXPERIENCE

ROBERT HALF, Nashville, TN

August 2016 to Current

Senior IT Project Manager

- Project Management and Process Improvement for Integration and Interface projects.
- Managing Integration of supply chain for a major national healthcare company.

Key Contributions

- Manage Implementation of Interfaces using current technology including Cloverleaf.
- Complete process analysis, design and implementation for efficiencies.

COMMUNITY HEALTH SYSTEMS, Nashville, TN

August 2015 to May 2016

Senior IT Project / Program Manager

- Management of nationwide timekeeping conversion and implementation.

Key Contributions

- Implemented Kronos Workforce Central into multiple locations across The United States.

SURGERY PARTNERS/GREAT FALLS CLINIC, Nashville, Tn/Great Falls, MT

May 2015 to August 2015

Senior Healthcare IT Project Manager

- Contracted to oversee the Athena EMR implementation, while preparing the practice for new PACS/RIS (Proton) and LIS (Orchard) systems.

Key Contributions

- Seamlessly implemented Athena EMR, which consisted of interfaces to electronic dictation, Omnicare, and McKesson systems, as well as other clinical and financial systems using Agile.
- Established work processes specific to all phases of the sixty provider sub-specialty practice.
- Managed thirty fulltime and up to six contract resources

ARDENT HEALTHCARE, Nashville, TN; Tulsa, OK and Albuquerque, NM

Oct. 2014 to May 2015

Senior Healthcare IT Program Manager

- Successfully resolved key infrastructure issues, which included the design and architecture of Active Directory, resource management, and the upgrade from Windows XP to Windows 7.
- Managed and mentored a team of three Project Managers, as well as fifty five contract resources based at three locations in this Agile project.

Key Contributions

- Facilitated the upgrade of in excess of twelve thousand Windows XP desktops to Windows 7.
- Provided guidance on industry best practices for Windows architecture to fourteen resources.

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PROFESSIONAL EXPERIENCE (CONTINUED)

CAREALL MANAGEMENT LLC, Nashville, TN

Oct. 2013 to Oct. 2014

IT Director & Project Manager

- IT Director and Project Manager charged with driving the organization the full suite of enterprise technologies including all infrastructure, applications and peripherals in an Agile environemnt.
- Contributed expertise in guiding all phases of project implementations, which included budget, resource loading, vendor relationships, risk assessment, and issues management.
- Supervised technical support and a 24x7 Help Desk. Recruited and managed a team of five IT professionals.

Key Contributions

- Spearheaded the redesign and launch of the onsite data center consisting of network and server hardware, infrastructure cabling, and environmental systems.
- Streamlined and converted back end systems including financial, laboratory and interfacing to HAS Practice Management Solution.
- Fully deployed SAAS Based EMR (Devero) available to all clinical providers.
- Utilized LDAP to securely deploy more than one hundred twenty five iPads simultaneous to Air Watch implementations.
- Grew capacity from two to five hundred employed resources, and achieved point-to-point connectivity amongst thirty locations using a blend of connections.
- Established and oversaw robust tech support, which included a 24x7 Help Desk.
- Provided mobile access, reporting, support, and security upgrades.
- Directed committees developing strategies to improve business process to eliminate paper flow.

HEALTH MANAGEMENT ASSOCIATES, Naples, FL

Mar. 2013 to Oct. 2013

Senior IT Project Manager

- Contracted to lead the upgrade of Data Center operations to a High Availability Data Center.
- Assisted in the migration from NextGen to Athena EHR.
- Managed the full lifecycle of strategic projects, consisting of oversight of budget, resource loading, risk assessment, and issues management.
- Frequently liaised with vendors to ensure the seamless implementation of projects.

Key Contributions

- Facilitated the migration of more than one hundred reputable clinical applications, including HPF, HMM, PMM, HIE, NextGen, GE Muse, GE RIS, and Patient Keeper to the High Availability Healthcare Platform (HAHP) technology.

CATHOLIC HEALTH INITIATIVES, Denver, CO

Oct. 2012 to Mar. 2013

Senior Consulting Project Manager

- Recruited to drive the Allscripts AEHR focus on Data Conversions, while managing and mentoring a team of twenty five Enterprise resources and ten local facility resources.
- Played a leadership role in the implementation of Allscripts and Athena EHR.

Key Contributions

- Contributed expertise in all deployment phases, including infrastructure engineering, change management, development workflow, clinical workflow, physician adoption, and patient satisfaction.

COMMUNITY HEALTH SYSTEMS, Nashville, TN

Nov. 2011 to Oct. 2012

Manager of Physician Technology

- Promoted from the Senior Project Manager for Core Infrastructure and Supporting Systems for the Allscripts AMR Deployment Project position to oversee comprehensive physician technology.

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▪ PROFESSIONAL EXPERIENCE (CONTINUED)

COMMUNITY HEALTH SYSTEMS, Nashville, TN (continued)

- Supervised a staff of twenty eight technology professionals in all aspects of project management and oversight of more than twenty five supporting software applications using Agile methodology.
- Indirectly managed a fifty five person staff of Citrix Engineers, Allscripts and Athena Application Engineers, Project Managers, Builders, Trainers, Testers, and Quality Management Analysts.

Key Contributions

- Dialogued with the Vice President and C-Level Executive staff each day regarding the physician practice technology deployment and operations, which included a focus on clinical workflow and technology assessment.
- Appointed to serve on the Impact Committee, Change Control Board, and other internal groups.
- Dedicated significant time coaching five Junior Project Managers.

MCKESSON PROVIDER SYSTEMS, Alpharetta, GA

Apr. 2011 to Nov. 2011

Project Manager – Software Upgrades

- Responsible for upgrading multiple hospitals to the latest MU certified versions of operational software until the completion of a realignment of departments.
- Facilitated several facility engagements, while managing the full lifecycle of critical projects.

Key Contributions

- Recognized for enhancing overall workflow and processes related to the upgrade process.

COMMUNITY HEALTH SYSTEMS, Nashville, TN

Apr. 2010 to Mar. 2011

Technical Project Manager – Wesley Medical Center

- Contracted to deliver project management leadership for all technology infrastructure elements of the multi-hospital conversion to the McKesson suite of applications.
- Succinctly accomplished the large task assignment base in this 100% travel position.
- Liaised with the executive team on a daily basis, and with the Division Vice Presidents on a weekly basis to provide project updates.

Key Contributions

- Led the full refresh and upgrade of existing desktop, server, and network infrastructure, as well as wireless technology in role as Infrastructure Engineering Project Manager.
- Accommodated growth to 200-server data center through supervision of a data center upgrade.
- Utilized SMS to launch software, fixes, patches, and other tools to track the comprehensive technology environment.
- Served as the Subject Matter Expert for facility and organizational deployment of technologies.

UCLA MEDICAL CENTER, Los Angeles, CA

Apr. 2009 to Dec. 2009

Senior Project Manager

- Appointed to drive the deployment of strategic Healthcare Technology projects at the primary UCLA campus and Santa Monica Hospital facilities.
- Balanced eight consecutive projects focused on the additional infrastructure, assessment and deployment of cutting-edge technology to support new facilities, which was highlighted by a network infrastructure upgrade and legacy data center relocation to the main facility.

Key Contributions

- Grew overall Healthcare IT PM office effectiveness by applying proven methods and best practices of end-to-end management of technology deployment.
- Closed numerous infrastructure projects, and revamped core project management processes for the UCLA IT Project Management (PM) Office.
- Developed, tested, and launched MS Project Server specifically for the UCLA IT PM Office.

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PROFESSIONAL EXPERIENCE (CONTINUED)

SUMNER MEDICAL GROUP, Gallatin, TN Jan. 2003 to Apr. 2009; Dec. 2009 to Apr. 2010

IT Project Manager, 2009-2010

- Recruited to return to the practice in the Project Manager role with responsibility for oversight of the technology implementation program to enhance clinical and administrative workflows.
- Centralized server closets, network racks, and Cisco wireless infrastructure deployment through close supervision as a part of the re-cabling and consolidation of networking infrastructure.

IT Director, 2003-2009 *Interim Business Office Manager*

- Spearheaded the complete development of the medical practice budget, which required redesigning the physician practice's approach to technology as it applied to business workflows.

Key Contributions

- Appointed to serve as the Interim Business Office Manager and administer the Revenue Cycle Management process for 250 to 200 daily visits.
- Guided the deployment and staff training of the Practice Management rollout using Lean methodologies to improve work processes and introduce efficiencies.
- Consistently improved revenues by 12% annually throughout tenure in role, and grew practice revenues by 3% upon hiring a full-time Business Office Manager due to planned improvements.

HEALTHSPRING/LIVING WELL HEALTH CENTER, Nashville, TN Apr. 2005 to July 2008

Senior Systems Administrator/Technology Project Manager

- Diligently managed all technology for the new Medicare Advantage clinics, which included budget development, IT infrastructure, primary software systems, facility design, and clinical workflow designs.
- Deployed infrastructure technology consisting of Active Directory, Exchange, Citrix, Faxcom server, DiCom servers, and Lab Interface servers.

Key Contributions

- Orchestrated the Centricity 2005 installation in the mixed AIX/Oracle database environment utilizing IBM Hardware, and subsequently used SQL to convert this mix to a single database Centricity solution.
- Achieved successful deployment of all patient record keeping and financial software.
- Led the data center build out at the contract co-location facility to accommodate numerous server hardware racks.

EARLIER CAREER

NEPHROLOGY ASSOCIATES, Nashville, TN July 2000 to Oct. 2005

Senior Network Administrator

NATIONAL NEPHROLOGY ASSOCIATES/IMRAC, Nashville, TN Feb. 1999 to Oct. 2001

Network Administrator & Project Manager

EDUCATION & PROFESSIONAL CREDENTIALS

- **Bachelor of Science Degree in Information Systems Management Candidate**, Western Governors University (Q4 2016)
- **Associate of Science Degree in Aviation Instrument & Electronics Technology**, Spartan College of Aeronautics (1988)

PROFESSIONAL AFFILIATIONS

- Project Management Institute, Nashville Chapter
- Past President, Donelson/Hermitage Rotary Club