

WADE E. BURT

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(615) 498-6936 • WadeBurt@Wadeburt.com

Information Technology Manager

Technology Systems Manager experienced in technology operations including lifecycles, upgrades, ongoing operations and support.

Positive thinking technology manager in technology infrastructure, systems and operations technologies.

PROFESSIONAL EXPERIENCE

COMMON SPIRIT HEALTH, Colorado March 2021 to Current

IT Project Manager – Physician Practice Acquisitions - Technology

- Member of a fully matrixed PMO managing acquired physician and specialty practices
- Manage multiple remote projects ranging from \$50K to \$150K
- Manage technology projects for integration and implementation of various EMR systems
- Provide standard waterfall and agile Project Management
- Establish Communications to corporate, local, infrastructure and vendor resources
- Perform all system and project discovery
- Develop and distribute all Work Breakdown Structures (WBS)
- Provide current project status using Google and Planview

ANTHEM HEALTH, Virginia December 2020 to March 2021

Project Manager

- Manage Market and Operations readiness for SPS (Sharepoint Portal Services)
- Perform full lifecycle project plan creation and maintenance.

CHRISTUS HEALTH, Irving, TX September 2019 to September 2020

IT Project Manager – Ambulatory and Urgent Care Clinic Technologies - Infrastructure and Integration

- Member of a fully matrixed PMO managing acquired physician and specialty practices
- Manage multiple projects ranging from \$400K to \$2.5 M in size
- Manage concurrent technology projects for integration and implementation of EMR
- Provide standard Project Management for a previously undocumented process
- Establish Communications to corporate, local, infrastructure and vendor resources
- Develop complete project plans using MS Project and SharePoint
- Perform all system and project discovery
- Develop and distribute all Work Breakdown Structures (WBS)
- Provide current project status using Project standard matrices across projects
- Refine the process of defining project stakeholders and communications recipients
- Develop infrastructure and technology change management for Ambulatory and Urgent Care
- Participate in development of multiple enterprise change management processes
- Improve task completion rates and issue resolution
- Position furloughed as a result of COVID19

CHANGE HEALTHCARE, Nashville, TN August 2018 to June 2019

Senior IT Project Manager for global network infrastructures

- Manage migration of international network infrastructure associated with the simultaneous divestiture and acquisition of 230 sites and acquired by Change Healthcare
- Convert from Spreadsheet to Microsoft Project based project management
- Improve engagement of internal, external and vendor telecom resources through use of more effective communications, escalation, client engagement and progress reporting.
- Management of multiple telecom service vendors (ATT, Centurylink, Granite, Sakon, Tangoe)
- Management of multiple fully matrixed resources.
- Management of circuit turn up plus disconnects, transfers and decommissioning

WADE E. BURT, Page 2

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▪ PROFESSIONAL EXPERIENCE (CONTINUED)

HEALTHTRUST, Nashville, TN August 2016 to April 2018

Senior IT Project Manager for LifePoint Integration

- Project Management and Process Improvement for Integration and Interface projects.
- Manage Integration of supply chain for a major national healthcare company.
- Consultative analysis of ongoing Integration projects including Interface Development
- Perform initial 90 day Work Breakdown Structure of existing Interface Development projects
- Present WBS and discovery findings to Client and Director levels, recommending adoption of a blended Project Management methodology
- Establish Work Breakdown Structure and associated MS Project tasks

COMMUNITY HEALTH SYSTEMS, Nashville, TN August 2015 to May 2016

IT Project Manager

- Manage a third party vendor of nationwide timekeeping conversion and implementation
- Develop major milestones and tasks for daily monitoring
- Improve response times through use of improved resource management and team reporting
- Kronos delivery times stabilized across the platform as standard processes were implemented

SURGERY PARTNERS/GREAT FALLS CLINIC, Nashville, TN/Great Falls, MT May 2015 to August 2015

IT Project Manager

- Manage the multi matrix Athena EMR implementation in this multi-specialty physician practice
- Deploy Project Management to include improved monitoring, tracking and reporting of the Implementation of Athena EMR including interfaces to electronic dictation, Omnicare, and McKesson systems, as well as other clinical and financial systems
- Improve collaboration and response times through better project management methodologies

ARDENT HEALTHCARE, Nashville, TN; Tulsa, OK and Albuquerque, NM Oct. 2014 to May 2015

Senior IT Program Manager

- Successfully resolved key infrastructure issues, which included the design and architecture of Active Directory, resource management, and the upgrade from Windows XP to Windows 7
- Perform a full process analysis of existing failed efforts to meet life cycle timelines
- Develop a project for which we produced a pilot for testing our designed approach
- Manage and mentor a team of three Project Managers, as well as fifty five contract resources based at three locations
- Develop a project plan to manage the life cycle replacement of over 18000 desktop assets
- Migrate upgrades from local IT Departments to a single corporate effort
- Migrate over 96% of the inventory to the new OS in 6 months

CAREALL MANAGEMENT LLC, Nashville, TN Oct. 2013 to Oct. 2014

Fulltime IT Director & Project Manager

- IT Director and Project Manager charged with driving the organization's full suite of enterprise technologies including all infrastructure, applications and peripherals
- Contribute expertise in guiding all phases of project implementations, which included budget, resource loading, vendor relationships, risk assessment, and issues management
- Supervise 5 resource technical support team for a 24x7 Help Desk
- Spearhead the redesign and launch of the onsite data center consisting of network and server hardware, infrastructure cabling, and environmental systems
- Streamline and convert back end systems including financial, laboratory and interface to HAS Practice Management Solution.
- Implemented Devero EMR
- Utilize LDAP to securely deploy more than one hundred twenty five iPads simultaneous to Air Watch MDM implementations
- Grew capacity from two to five hundred employed resources, and achieved point-to-point connectivity amongst thirty locations using a blend of connections
- Company was ultimately divested

WADE E. BURT, Page 3

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PROFESSIONAL EXPERIENCE (CONTINUED)

HEALTH MANAGEMENT ASSOCIATES, Naples, FL

Mar. 2013 to Oct. 2013

IT Project Manager

- Manage data center relocation and upgrade project
- Over 200 servers, 100 applications and 1200 network interfaces

CATHOLIC HEALTH INITIATIVES, Denver, CO

Oct. 2012 to Mar. 2013

IT Project Manager

- Implement Infrastructure upgrades to support implementation of EMR system
- Implement Allscripts Electronic Medical Records

COMMUNITY HEALTH SYSTEMS, Nashville, TN

Nov. 2011 to Oct. 2012

Manager of Physician Technologies

- Promoted from the Senior Project Manager for Core Infrastructure and Supporting Systems for the Allscripts AMR Deployment Project position to oversee comprehensive physician technology.
- Supervise a staff of twenty eight technology professionals in all aspects of project management and oversight of more than twenty five supporting software applications using Agile methodology.
- Indirectly manage a fifty five person staff of Citrix Engineers, Allscripts and Athena Application Engineers, Project Managers, Builders, Trainers, Testers, and Quality Management Analysts.
- Dialogue with the Vice President and C-Level Executive staff each day regarding the physician practice technology deployment and operations, which included a focus on clinical workflow and technology assessment.
- Serve on the Impact Committee, Change Control Board, and other internal groups.

MCKESSON PROVIDER SYSTEMS, Alpharetta, GA

Apr. 2011 to Nov. 2011

Project Manager – Software Upgrades

- Responsible for upgrading multiple hospitals to the latest MU certified versions of operational software until the completion of a realignment of departments.
- Facilitated several facility engagements, while managing the full lifecycle of critical projects.
- Recognized for enhancing overall workflow and processes related to the upgrade process.

SKILLS LIST

Hard Skills

Windows System Administration
Windows Desktop Administration
Project Management – Waterfall, Agile, Blended
Infrastructure Systems
Network Systems
Storage Systems

Soft Skills

Collaboration
Communications
Problem Solving
Organization
Mentoring
Assessment
Business Process Impact

EDUCATION & PROFESSIONAL CREDENTIALS

- **Bachelor of Science Degree - Information Systems Management**, Western Governors University
- **Associate of Science Degree - Aviation Instrument & Electronics Technology**, Spartan College
- **CompTIA**, Project Plus Certification
- **Master of Science Degree - CyberSecurity - Candidate**, Western Governors University